Who we are:

Krystal Biotech (NASDAQ: KRYS) is a gene therapy company based in Pittsburgh, Pennsylvania. We are developing innovative and transformative gene therapy medicines to dramatically improve patient lives affected by debilitating skin diseases. We work to accomplish this goal through scientific innovation, operational excellence, and the belief that "nature operates in the shortest was possible" (Aristotle).

You can learn more about Krystal Biotech, Inc. at www.krystalbio.com

Our vision:

We strive to be the leader in the development of novel and proprietary "off-the-shelf" gene therapy products to fight some of the world's most serious skin diseases.

Our mission:

To develop transformative, innovative, and science-based HSV gene therapy products and processes to dramatically improve people's lives.

Job Description Summary:

Krystal Biotech, Inc. is seeking a highly motivated and skilled IT Specialist. We are looking for an individual to provide technical assistance and support to the IT Department and function as the first contact for other employees in the company experiencing technical issues. This includes, but is not limited to, issues related to computer systems, hardware and software. This individual will also be responsible for implementing new technologies for the company, as well as system and network administration.

Specific responsibilities include but are not limited to:

- Provide direct support to the Director of IT Operations.
- Provide support and technical assistance for and quickly troubleshoot any issues related to computer systems, software and hardware.
- Quickly respond to helpdesk inquiries in person, over email or over the phone.
- Install, update and repair computer hardware and software as needed.
- Provide technical support at the network level. This includes, but is not limited to, LAN connectivity, basic security features, maintaining routers and firewalls.
- Assist with remote access solution implementation and support (VPN).

The ideal candidate is:

- A demonstrated self-starter.
- Highly motivated and able to take a proactive approach on the job.
- Able to work in a fast-paced environment, multi-task and quickly adapt to changes.
- An excellent communicator both in person and in writing.
- Comfortable with implementing and administering Network devices and Windows Servers.
- Experience with cGMP quality systems a plus.
- Minimum of a bachelor's degree in a related computer science from an accredited college or university with 2-3 years of relevant experience, biotech or pharmaceutical industry preferred

Interested applicants should submit their CV/Resume and Cover Letter to jsuskin@krystalbio.com. Please note, applications submitted without resumes and cover letters will not be accepted.