**Position:** Information Technology Manager

**Who we are:**

Krystal Biotech (NASDAQ: KRYS) is a gene therapy company based in Pittsburgh, Pennsylvania. We are developing innovative and transformative gene therapy medicines to dramatically improve patient lives affected by debilitating skin diseases. We work to accomplish this goal through scientific innovation, operational excellence, and the belief that "nature operates in the shortest was possible" (Aristotle).

You can learn more about Krystal Biotech, Inc. at www.krystalbio.com

**Our vision:**

We strive to be the leader in the development of novel and proprietary "off-the-shelf" gene therapy products to fight some of the world's most serious skin diseases.

**Our mission:**

To develop transformative, innovative, and science-based HSV gene therapy products and processes to dramatically improve people's lives.

**Job Description Summary:**

Krystal Biotech, Inc. is seeking a highly motivated Information Technology Lead. We are looking for individuals to support various departments from the IT perspective. The IT Department plays an integral role in supporting the Quality System and is responsible for company-wide cGMP quality systems support, implementation and process improvements.

**Responsibilities will include, but are not limited to, the following:**

- Identify, implement, and manage various phase appropriate quality software systems (e.g. Document repository; LIMS; Trackwise; Electronic signatures), for an emerging biotechnology company, in accordance with 21 CFR Part 11 and FDA, MHRA, and cGMP standards.
- Develop and maintain ISMS for ISO 27001 certification.
- Develop and implement the software development life cycle.
- Coordinate the planning, implementation, validation, and maintenance of all information technology products.
- Maintain, manage, troubleshoot and upgrade computer systems and servers for performance and security related issues.
- Coordinate the set-up of data services, as well as phone, computer, and printer installation.
- Troubleshoot information technology-related issues for both hardware and software.
- Performs Risk Management, Risk Mitigation and Risk Reduction using PDCA and FMEA in cooperation with the Quality Assurance Department.
- Interact with all internal departments (R&D and GMP) to provide user support for a variety of applications and resolve complex issues in a timely manner.
- Must understand and participate in corrective or preventative actions and be able to improve systems and procedures as applicable.
- Must be able to work in a fast paced and changing environment and know how to prioritize activities appropriately.

**Requirements and Preferred Qualifications:**

- Minimum of a bachelor's degree in a related computer science, business or other related field from an accredited college or university with 5+ years of relevant experience in the biotech or pharmaceutical industry
- Application support & development work in a cGMP or other regulatory environment is desired, with experience with 21 CFR Part 11 and FDA and MHRA standards.
- Must be a self-starter and capable of working with minimal oversight.
- Excellent oral and written communication skills.

All interested applicants are required to submit their CV/Resume and Cover Letter to jsuskin@krystalbio.com. Please note, applications submitted without resumes and cover letters will not be accepted.

Krystal Biotech, Inc. is an Equal Employment Opportunity and Affirmative Action Employer. Qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender perception or identity, national origin, age, marital status, protected veteran status, or disability status. Headhunters and recruitment agencies may not submit resumes/CVs through this website or directly to managers. Krystal Biotech, Inc. does not accept unsolicited headhunter and agency resumes. Krystal Biotech, Inc. will not pay fees to any third-party agency or company that does not have a signed agreement with Krystal Biotech, Inc.